

Stax of Wood CC

Reg nr: 2009/219546/23

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Privacy Policy

Stax of Wood is committed to protecting the privacy and personal information of our customers. This Privacy Policy outlines how we collect, use, disclose, and protect your personal data when you make purchases from our online store. By accessing our website and providing your personal information, you consent to the practices described in this Privacy Policy.

Collection of Personal Information

- 1.1. When you make a purchase from our online store, we may collect personal information such as your name, contact details, billing address, shipping address, and payment information.
- 1.2. We collect this information for the purpose of processing your order, facilitating payment, and delivering the products to you.

Use of Personal Information

- 2.1. Stax of Wood uses the personal information collected for the following purposes:
- a) Processing and fulfilling your orders.
- b) Communicating with you regarding your orders, shipments, and customer service inquiries.
- c) Managing and improving our website, products, and services.
- d) Sending you marketing communications, newsletters, and promotions if you have opted to receive them.
- e) Conducting market research and analysis to better understand customer preferences and improve our offerings.

Disclosure of Personal Information

- 3.1. Stax of Wood may disclose your personal information to third parties in the following circumstances:
- a) Service Providers: We may share your personal information with trusted service providers who assist us in processing orders, delivering products, and providing customer support.
- b) Legal Requirements: We may disclose personal information if required by law, regulation, or legal process, or if we believe it is necessary to protect our rights, property, or safety or that of others.
- c) Business Transfers: In the event of a merger, acquisition, or sale of our business assets, personal information may be transferred to the relevant parties as part of the transaction.

Data Security

- 4.1. Stax of Wood employs reasonable and appropriate security measures to protect your personal information from unauthorized access, loss, misuse, or alteration.
- 4.2. We use secure socket layer (SSL) encryption technology to encrypt sensitive data transmitted during online transactions.
- 4.3. While we strive to protect your personal information, no method of transmission over the internet or electronic storage is 100% secure. Therefore, we cannot guarantee its absolute security.

Data Retention

- 5.1. Stax of Wood will retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.
- 5.2. We will securely dispose of or anonymize your personal information when it is no longer needed for the stated purposes.

Your Rights and Choices

- 6.1. You have the right to access, correct, update, or delete your personal information held by Stax of Wood. You may also request a copy of the personal information we have about you.
- 6.2. You can manage your communication preferences and opt-out of receiving marketing communications by following the instructions provided in our emails or by contacting us directly.

Third-Party Websites

7.1. Our website may contain links to third-party websites or services. This Privacy Policy does not apply to those websites. We encourage you to review the privacy policies of those third parties before providing any personal information.

Children's Privacy

8.1. Stax of Wood's website and services are not directed to individuals under the age of 18. We do not knowingly collect personal information from children. If we become aware that we have inadvertently collected personal information from a child, we will take steps to delete it.

Changes to the Privacy Policy

9.1. Stax of Wood reserves the right to update or modify this Privacy Policy at any time. Any changes will be effective immediately upon posting the revised Privacy Policy on our website.

If you have any questions or concerns regarding our Privacy Policy or the handling of your personal information, please contact us using the provided contact information.

Last updated: 26 June 2026

By using our website and making purchases from Stax of Wood's online store, you acknowledge that you have read, understood, and agree to the practices described in this Privacy Policy.

Gustav Kirstein

Stax of Wood Management